

TENNIS NETWORK PTY LTD ACN 123 407 518

PRIVACY STATEMENT

Tennis Network Pty Ltd ACN 123 407 518 (**Tennis Network**) recognises and values the protection of your personal information. Tennis Network is governed by and observes the requirements of the *Privacy Act 1988* (Cth). We also recognise our customer's concerns about the collection of their personal information and how Tennis Network will use that information.

Tennis Network has implemented this privacy policy in order to reassure our customers about how Tennis Network will use their personal information.

1. What Information Do We Collect from our Customers?

When becoming a registered member of the Tennis Network program, you may be asked to supply personal information such as your:

- name;
- date of birth;
- address;
- telephone number; and
- e-mail address.

Tennis Network may also conduct surveys or market research and may seek information from you on a time to time basis. These surveys will provide Tennis Network with information that allows improvement in the types and quality of service offered to you, and the manner in which those services are offered.

2. Personal Identification

Every time you use Tennis Network, information is collected by our service. Types of information include:

- The date and time of your visit to our website and program;
- Your IP address;
- The address of the documents you access;
- The type of browser and operating system you are using; and
- Any address of a recurring site and any website you are about to visit.

The information that will be collected Tennis Network with details about how the website will be used including the frequency and duration of visits, and which web pages you have accessed on our site. The information we collect will not personally identify the individual user.

We will not collect any personal information which may reveal racial or ethnic origin, political opinions, philosophical beliefs, trade union membership or details of health, disability, sexual activity or sexual orientation.

Personal Information via the Tennis Network Website

Most commercial websites use cookies. Cookies are pieces of information that websites send to the browser and are stored in the computer hard-drive. Cookies make using this website easier by storing information about your preferences on this website. This allows the site to be tailored to you on any of your return visits. Cookies will not identify you personally. If you would prefer not to receive cookies, you can alter your security settings on your web browser to disable cookies or to warn you when cookies are being used. However, by disabling the cookie function in your web browser you may impede your ability to use parts of the site.

Your responsibilities

Tennis Network may provide you with a username and password to access the Tennis Network website. You are solely responsible for maintaining the security of your username and password at all times.

Your option not to provide your personal information

Giving your personal information to us is absolutely optional, however if you do not provide it we may not be able to contact you or give you access to certain benefits. Whenever it is optional for you to provide information, we will make this clear to you. By providing your personal information you are deemed to have consented to the use and disclosure of that information as outlined in this privacy policy.

Tennis Network may run competitions or offer added benefits to you and we may ask you to provide us with your personal details for these purposes. Giving this information to us is absolutely optional, however if you do not provide it we may not be able to contact you or give you access to those benefits. Whenever it is optional for you to provide information, we will make this clear to you. Members have the right to opt out of these additional communications and can do so by requesting this in writing to Tennis Network.

3. Use and Disclosure of Information

Your personal information, including your e-mail address, will be used for two primary purposes. First it will be used to ensure the proper functioning of the Tennis Network program. Secondly, it will be used for marketing, planning, product development and research requirements of Tennis Network.

- (a) Specifically, Tennis Network will not use or disclose or permit the use or disclosure of personal information that could be used to identify an individual member in any circumstances except:
- (b) to ensure the proper functioning of the Tennis Network program in relation to the member in question (for example, to confirm membership and acceptance of the Terms and Conditions, to seek the member's views on the operation of the Tennis Network Website in order to improve member service, and to communicate promotional offers and special events.
- (c) Tennis Network is required or authorised by law or if it is reasonably necessary to enforce the law; the information is necessary for the establishment, exercise or defence of a legal claim;
- (d) there are reasonable grounds to believe that disclosure is necessary to prevent a threat to life or health; or
- (e) you have given express consent to Tennis Network for a prescribed purpose.
- (f) Tennis Network will not sell, distribute, rent, licence, disclose or reveal, share or pass the information onto any third parties, other than those who are contracted to Tennis Network to keep the information confidential whether subject to a statute or a scheme which imposes similar restrictions to the National Privacy Principles contained in the Privacy Act 1988 (Cth) regarding the handling of personal information.

4. Terms of Use

We will take all reasonable steps to ensure that all information collected from you that we use or disclose is accurate, up to date, complete and stored in a secure environment accessed only by authorised Tennis Network personnel.

Please keep in mind that no information transmitted over the internet can be guaranteed to be 100% secure. We will endeavour to protect your personal information, however we can not ensure or warrant the security of any information you transmit to us or receive from our online products or services. These activities are conducted at your own risk. Once we receive your transmission, we will use our reasonable efforts to ensure its security.

5. Unsubscribe From The Tennis Network Email Database

To unsubscribe from the Tennis Network e-mail database, please send an e-mail to unsubscribe@tennisnetwork.com.au with "UNSUBSCRIBE" typed into the body of the e-mail.

6. 6 How Can I Access, Correct or Update my Information?

You can always access the information and content that you provide to us. If the change to personal information impacts your membership to any Tennis Network product or services you will need to provide Tennis Network with your Tennis Network personal information in order to edit your registration information.

If you wish to access or modify personal information that you have provided to us, please contact us on Tennis Network.

7. How to Contact Us

If you have any concerns or questions, please contact Tennis Network by telephoning 0410 693 404 or send any questions or queries via our email jamie@tennisnetwork.com.au. Tennis Network reserves the right to modify or amend this Statement at any time.

For further privacy information, please refer to the Australian Privacy Commissioner's Website www.privacy.gov.au.

We appreciate you taking the time to read the Tennis Network Privacy Statement.