

**TENNIS NETWORK PTY LTD  
ACN: 123 407 518**

Direct Debit Authority

**To pay for your website via deductions from a nominated bank account**

Step 1 Customer Authority

Your Full Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Address: \_\_\_\_\_

I/we authorise Tennis Network Pty Ltd to arrange for funds to be debited from my/our account at the financial institution identified below and as prescribed below through the bulk electronically clearing system (BECS). This authority is to remain in force and in accordance with the Terms and Conditions for the account to which it applies.

Signature 1: \_\_\_\_\_ Date: \_\_\_\_\_

Signature 2: \_\_\_\_\_ Date: \_\_\_\_\_

Step 2 Details of Account to be Charged

Name of your Financial Institution: \_\_\_\_\_

Branch Address: \_\_\_\_\_

BSB Number (6 numbers):        \_\_\_\_\_ - \_\_\_\_\_

Account Number:                \_\_\_\_\_

Account Name: \_\_\_\_\_

The total monthly amount to be withdrawn: \$ **.00 per month**

Step 3 Please sign and date

Please print your name:

If signing for a company, capacity for signing eg: Director

By signing this direct debit request you acknowledge having read and understood the terms and conditions governing the debit arrangement between you and Tennis Network Pty Ltd as set out in your direct debit arrangement.

Signature

Date

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**Tennis Network reserves the right to on-charge any fees or charges incurred by us due to the default of a direct debit.**

**TENNIS NETWORK PTY LTD ACN 123 407 518**

**DIRECT DEBIT AUTHORITY**

**TERMS AND CONDITIONS**

**1. Definitions**

- (a) **Agreement** means this direct debit authority agreement between the Customer and Tennis Network Pty Ltd ACN 123 407 518 (**Tennis Network**).
- (b) **Banking Day** means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.
- (c) **Charge** means a total amount of \$100.00.
- (d) **Customer** means you.
- (e) **Debit Day** means the day that payment by you to us is due.
- (f) **Debit Payment** means a particular transaction where a debit is made to the nominated credit or debit card.
- (g) **Direct Debit Authority** means the authority to directly debit the Customers nominated credit or debit card.
- (h) **Financial Institution** is the financial institution where you hold the credit or debit card that you have authorised us to debit.
- (i) **Registration Form** means the form which details the Customer's particulars and agreement to Tennis Network directly debiting the Customer's credit or debit card.
- (j) **Tennis Network** means Tennis Network Pty Ltd ACN 123 407 518.

**2. Debiting the Customer's Credit or Debit Card**

- (a) By signing the Registration Form and returning to us, the Customer has authorised Tennis Network to arrange for funds to be debited from the Customer's nominated credit or debit card. The Customer should refer to the Registration Form and this Agreement for the terms of the arrangement between Tennis Network and the Customer.
- (b) If the Debit Day falls on a day that is not a Banking Day, Tennis Network may direct the Customer's Financial Institution to debit the Customer's nominated credit or debit card on the following Banking Day. If the Customer is unsure about which day the Customer's nominated credit or debit card has or will be debited, the Customer should ask its Financial Institution.

**3. Variations to the Agreement**

- (a) Tennis Network may vary any details of this Agreement at any time by giving the Customer at least seven (7) days written notice.
- (b) Subject to sub-clauses (c) and (d), the Customer may change the arrangements under the direct debit by contacting Tennis Network.
- (c) If the Customer wishes to stop or defer a debit payment, the Customer must notify Tennis Network in writing at least seven (7) days before the next Debit Day. This notice should be given to Tennis Network in the first instance.
- (d) The Customer may also cancel the Customer's authority for Tennis Network to debit the Customer's nominated credit or debit card at any time by giving us seven (7) days notice in writing before the next Debit Day. This notice should be given to Tennis Network in the first instance.

#### **4. Customer's obligations**

- (a) Once the Customer has agreed to use direct debit for payment of the Customer's Tennis Coaching Web Site (**Web Site**), the Customer must have sufficient funds in the Customer's Financial Institution nominated credit card on the Debit Day to cover the amount shown for the Customer's Web Site payment, or to cover the Customer's agreed payment deduction.
- (b) If there are insufficient funds, the Customer's Financial Institution may charge a fee that the Customer will be obliged to pay.
- (c) If the Customer's Financial Institution rejects the deduction, the Customer may incur a Charge by Tennis Network to cover administration costs. If the Customer has two consecutive rejections, Tennis Network may cancel the Customer's direct debit arrangements without further notice.

#### **5. Dispute**

- (a) If the Customer believes that there has been an error in debiting the Customer's nominated credit or debit card, the Customer should notify Tennis Network immediately.
- (b) Any questions the Customer may have about an error made in debiting the Customer's nominated credit or debit card should be directed to Tennis Network in the first instance so that Tennis Network can attempt to resolve the matter.
- (c) If Tennis Network can not resolve the matter, the Customer may refer it to the Customer's Financial Institution which will obtain details from the Customer of the disputed transaction and may lodge a claim on the Customer's behalf.

#### **6. Accounts**

The Customer should check:

- (a) with the Customer's Financial Institution whether direct debiting is available from the Customer's nominated credit card;
- (b) the Customer's nominated credit or debit card details which the Customer has provided to Tennis Network are correct; and
- (c) with the Customer's Financial Institution before completing the Direct Debit Authority if the Customer has any queries about how to complete the Direct Debit Authority.

#### **7. Privacy**

- (a) The Customer acknowledges that Tennis Network collects and stores information relating to the Customer;
- (b) The Customer authorises Tennis Network to collect such information for verification and record keeping purposes only; and
- (c) Tennis Network warrants that only authorised personnel will access this information.